



POSITION: FRONT DESK (PART TIME)

Summit Everett is currently seeking part time, evening and weekend front desk staff. We are Snohomish Counties premier climbing gym and we need people who can help us create a vibrant, welcoming fenvironment. We are looking for out going, professional people who will be our representatives. Candidates will have a passion for climbing and enjoy working in customer service.

Responsibilities

- Provide a positive, professional appearance to all customers who come in to Summit Everett.
- Conduct point of sale transactions.
- Conduct facility orientations
- Perform top rope belay certification testing
- Facilitate membership sales and membership satisfaction.
- Ensure all patrons have completed their liability waiver.
- Ensure all patrons have completed the proper certifications before they enter the climbing area.
- Monitor the wall to insure a safe climbing environment.
- Perform general cleaning and maintenance.
- Answer the phone and provide appropriate customer service.
- Manage rental equipment inventory.
- Fit customers for rental gear and insure proper function of all rental gear before it is used by patrons.
- Conduct data entry and filing of appropriate customer information.

Desired Qualifications

- Some climbing experience is preferred
- Excellent customer service skills
- Good organizational skills
- Experience with point of sale systems
- First aid certification
- Interested in learning new skills and adapting to new situations.